

Reservation contract 2025

Flower camping le Vitamin' ****

Stay from to

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R	éf. client :	Participants of the	stay **
Fir	me :st Name :	Name	First Name Birth date
	ress:	2.	
		3.	
	stal code :	4.	
CIL	y:	5. 6.	
0		6.	
Numberplate :			
	A- Your stay	B- Your options	*
LOCATION	Mobil-Home Standard 18m² 2 bedrooms - 4 persons Atypique - Roulotte 20m² Chalet Morea Standard 25m² (5 personnes) Mobile home confort face 25m² Mobile home confort côté 25m² Mobile home PMR confort 32m² Mobile home confort 26m² Mobil-Home standard 32m² Mobil-Home Standard 32m² Mobil-Home Premium 33m² Mobile home Premium 32m² / NEW 2024 Mobile home Premium 40 m² / 2 sdb / NEW 2024	Final cleaning 60€ per rental 1 bed. & 2 bed. 75€ per rental 3 bed. Additional people empl. campsite, price on the stay voucher x Adult(s)	Animal 4.0€/night Additional vehicles 4.0€/night Baby kits 4.0€/night/ high chair 4.0€/night/ travel cot Additional tent 3.0€/night
CAMPING	☐ Forfait Nature randonneur ☐ pers - without electricity ☐ Forfait Nature 2 pers - without electricity ☐ Forfait Confort 2 pers included - 6 pers max - electricity ☐ Forfait Premium 2 pers included - 6 pers max - electricity - private sanitary facilities ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐	1 31	<u> </u>
ŀ	Payment method	Good for agreemen	t 🥌
	□ Bank card on internet □ Bank Transfer IBAN IBAN FR761830 6000 36531128 8100 051	☐ I have read and accept the reinternal regulations (on the back) AT DATE	

General booking conditions (prices are inclusive of VAT: 10% VAT included)

All rentals are nominative and cannot under any circumstances be transferred or rented. Minors must be accompanied by their parents or legal guardians. Reservations can be made via our website, by telephone or by email but with written confirmation (signed contract with deposit) within 10 days. After this period, the option will be canceled without notice.

LOCATIONS: Arrival from 2 p.m. and departure before 12 p.m.

To validate the reservation, the deposit is 30%. The balance of the stay must be paid 30 days before arrival.

RENTALS: Arrivals are between 5 p.m. and 7 p.m. and departures are before 10 a.m.

In the event of late arrival or early departure, the reserved dates will be due in full, as well as the fees attached to them.

For payment, we require a 30% deposit upon booking and the balance of the stay must be paid 30 days before arrival. If payment is not made within this deadline, your reservation will be automatically canceled.

We require a deposit for accommodation. The deposit is €300 for damage and €60 or €75 for cleaning (depending on the type of mobile home). This deposit is requested as a priority by credit card (in advance in your customer area or on site), or by check. These deposits will be returned within 8 days after we have inspected the premises, on condition that the mobile home is returned clean and without damage. A clean mobile home must be able to be re-rented without any additional cleaning. Otherwise, the cleaning deposit will be cashed.

For your comfort, remember to bring your sheets, pillowcases and bathroom linen.

No canvas structure (barnum, screen, tent, etc.) is accepted on rental pitches.

Reservations are kept until 11 a.m. the day after the planned date of your arrival. After this period and without news from you, rentals and pitches will no longer be reserved.

The location is determined by the manager who takes into account the customer's wishes as much as possible. These desires must be specified when booking but can never be guaranteed or required.

Cancelation:

In the event of cancellation, you will be retained or will remain due: the reservation fees and as compensation for breach of contract: an amount equal to 30% of the total cost of your stay if you cancel more than 30 days before the expected date of your arrival, an amount equal to the total of your stay if you cancel less than 30 days before your arrival date.

Any cancellation must be made by registered letter or by email with proof. No refunds will be made on early departures.

Internal regulations

The camper is required to respect the internal regulations of the campsite as well as those of the swimming pools. The campsite is not responsible for any damage or damage that may occur to campers' personal property.

Access to the swimming pool is reserved exclusively for our customers who must fully comply with the safety and hygiene rules of this unsupervised installation. Swimming shorts and Bermuda shorts are prohibited. The swimming pool opening dates are valid subject to weather conditions.

In low season, or for reasons beyond our control, the campsite reserves the right to modify or remove certain installations, arrangements or services provided.

Category 1 and 2 dogs are prohibited. Dogs must be tattooed, vaccinated and kept on a leash within the campsite. Under no circumstances should they be left alone in the rental or on the pitch.

The management reserves the right to evict without notice or reimbursement people who fail to comply with the internal regulations or who have given false information concerning the occupants of the plot.

<u>Traffic</u>: Speed is limited to 10 km/h. The barriers are closed between 11 p.m. and 7 a.m. All traffic is prohibited on the campsite during this period. Parking outside the campsite is available.

Disputes/Complaints: Any complaint related to a stay must be made in writing and sent to us by registered letter with acknowledgment of receipt within 20 days of the end of the stay. In the event of a dispute and if an amicable solution is not found within one month of receiving the aforementioned letter of complaint, you may contact a consumer mediator free of charge, provided you contact them within one year of sending your letter of complaint. By default, we offer you recourse to the following consumer mediator: CM2C - 14 rue saint jean 75017 Paris - https://www.cm2c.net/ - cm2c@cm2c.net